

Tel: 01978 663 001 E-mail: customerservices@tweekscycles.com

CUSTOMER NUMBER (if known)

DATE / /

RETURNS NUMBER (call or email customer service)

- Please call 01978 663 001 for a RETURNS AUTHORISATION NUMBER before returning any products and fill in the required information below
 - Complete section A and if relevant section B below
 - Sign the box in section C to confirm all information is correct
 - Please enclose this form in the parcel you are returning.
 - Please ensure your item(s) are packed safely and with all of the original packaging tags in place. We would also ask that the item(s) are placed inside another box or packaging so no damage can occur to the original manufacturers box.
- Any damage to the manufacturers packaging will be at your expense.

NAME AND ADDRESS DETAILS

FULL NAME	<input type="text"/>	MOBILE TEL	<input type="text"/>
ADDRESS ITEM(S) DELIVERED TO	<input type="text"/>	DAYTIME CONTACT TEL	<input type="text"/>
POSTCODE	<input type="text"/>		
E-MAIL	<input type="text"/>		

(FOR RETURNS UPDATES)

REASON FOR RETURN CODE	A	RETURNED ITEM(S)					
<ol style="list-style-type: none"> 1 Incorrect size 2 No longer required 3 Incorrect item received 4 Looks different to image on website 5 Arrived too late 6 Other, please specify below 	A	QTY	Part Number	Product Description	Reason Code	Exchange Please Tick	Refund Please Tick
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other return reason / comments							

B EXCHANGE ITEMS							
Returned Part Number	QTY	Replacement Part Number	QTY	Product Description	Replacement Size If applicable	Replacement Colour If applicable	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

C SIGNATURE	
C	<input style="width: 100%;" type="text"/>

By signing this box you are confirming the item(s) being returned have never been used and are in a perfect re-sellable condition.